

T1 Service Levels



Service details	Premium	Basic
24/7 access to ABACA Work Flow system	y	y
Comprehensive bookmarking & cross-referencing of source documents	y	y
Communication via secure email (ABACA WorkFlow)	y	y
Scheduled phone contact with ABACA Tax Team Leader	y	
Paperless compliant file	y	y
Comparison with 2 Prior Years	y	
Compatible with Intuit Profile & Hyper Doc	y	y
Compatible with CCH Tax Prep (source documents embedded)	y	y
Prepared by designated accountant	y	y
Reviewed by designated accountant	y	y
Notes highlighting material differences	y	
Follow up and inclusion of missing information	y	
Identification of tax planning opportunities	y	
Optimization of credits / deductions	y	
Final QC by designated accountant	y	
Finalization subsequent to client review with taxpayer	y	
T1 Checklist Quality Control verification	y	